



Organizational Results Unit Manual

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Introduction

Organizational Results is responsible for working with department managers to close performance gaps. This includes coordination of research, development and implementation of business, policy and engineering solutions from strategic direction to individual processes. Special attention is given to identifying best practices, technologies and new products to drive the organization performance.

Purpose Statement

Organizational Results provides support and consultation to the System Delivery Team and the System Facilitation Team toward accomplishing each Tangible Result, and in turn our department's mission.

Organizational Results Structure

Organizational Results is structured to support each of MoDOT's 18 Tangible Results (Figures 1 and 2). Organizational Performance Administrators coordinate the unit's work related to a group of Tangible Results. This includes assisting department managers with performance assessments and strategy development, as well as coordinating staff work.



Figure 1, Structure by Tangible Results

