

Appendix C: Key Tracker Question Charts by District

**A Report Card
From Missourians**

Prepared By:

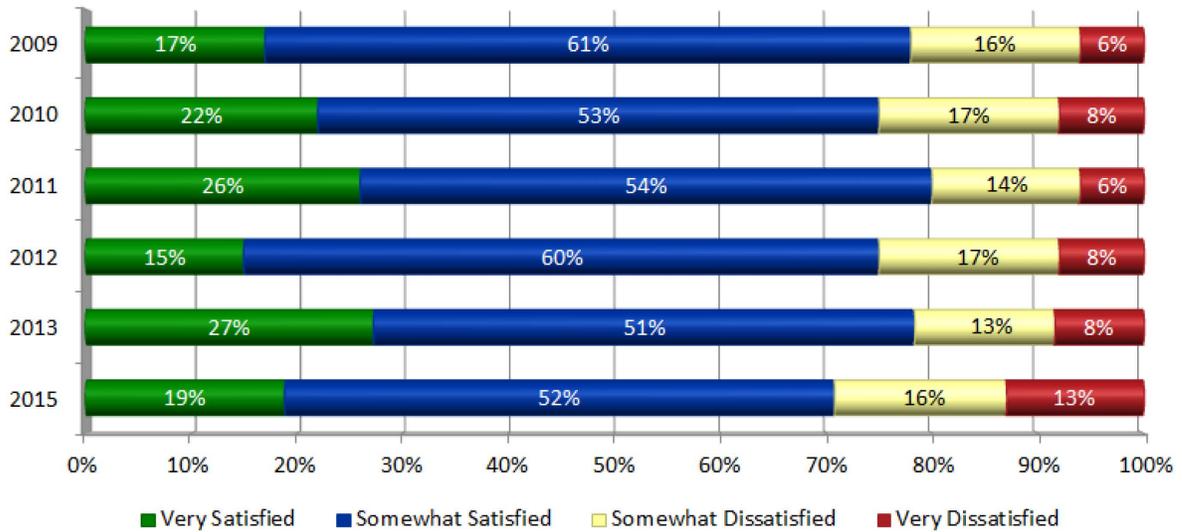


HEARTLAND
MARKET RESEARCH LLC
Helping You Better
Understand Your StakeholdersSM

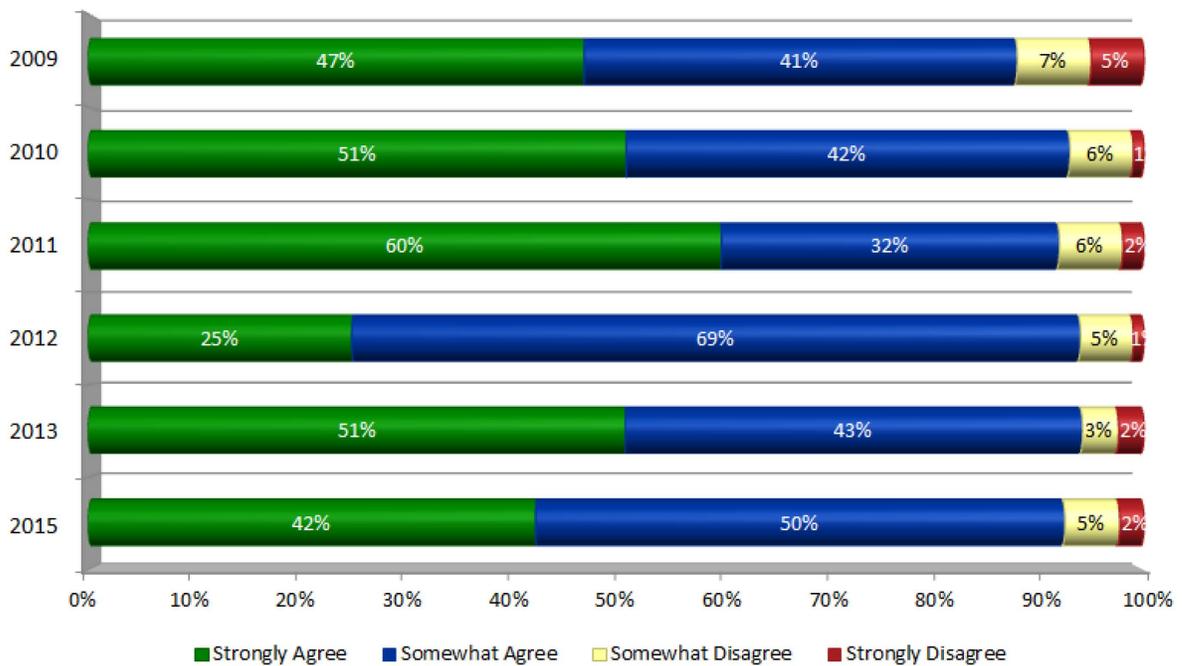
NORTHWEST DISTRICT

N
o
r
t
h
w
e
s
t

TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: NW District

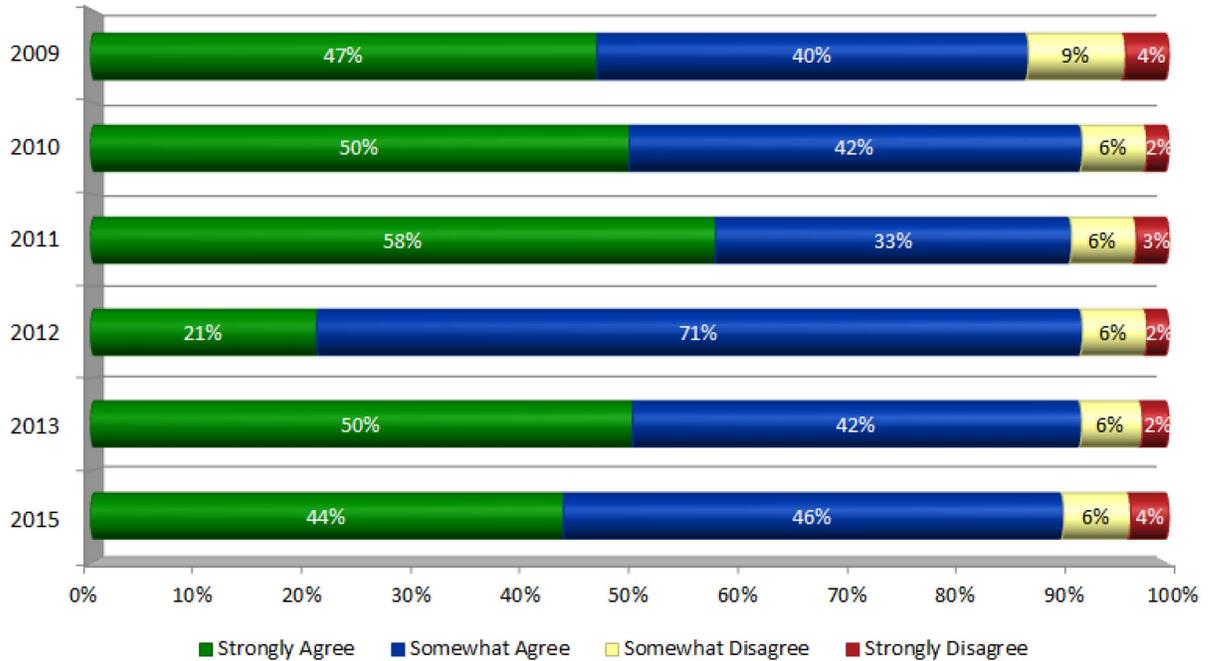


TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: NW District

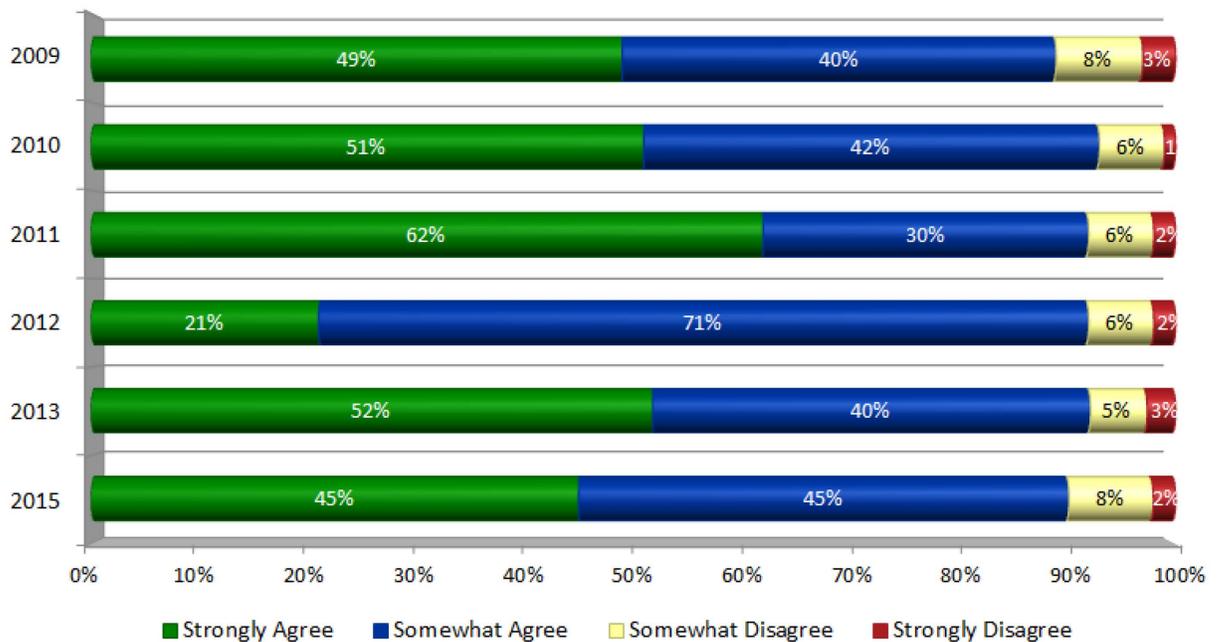


N
o
r
t
h
w
e
s
t

TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: NW District

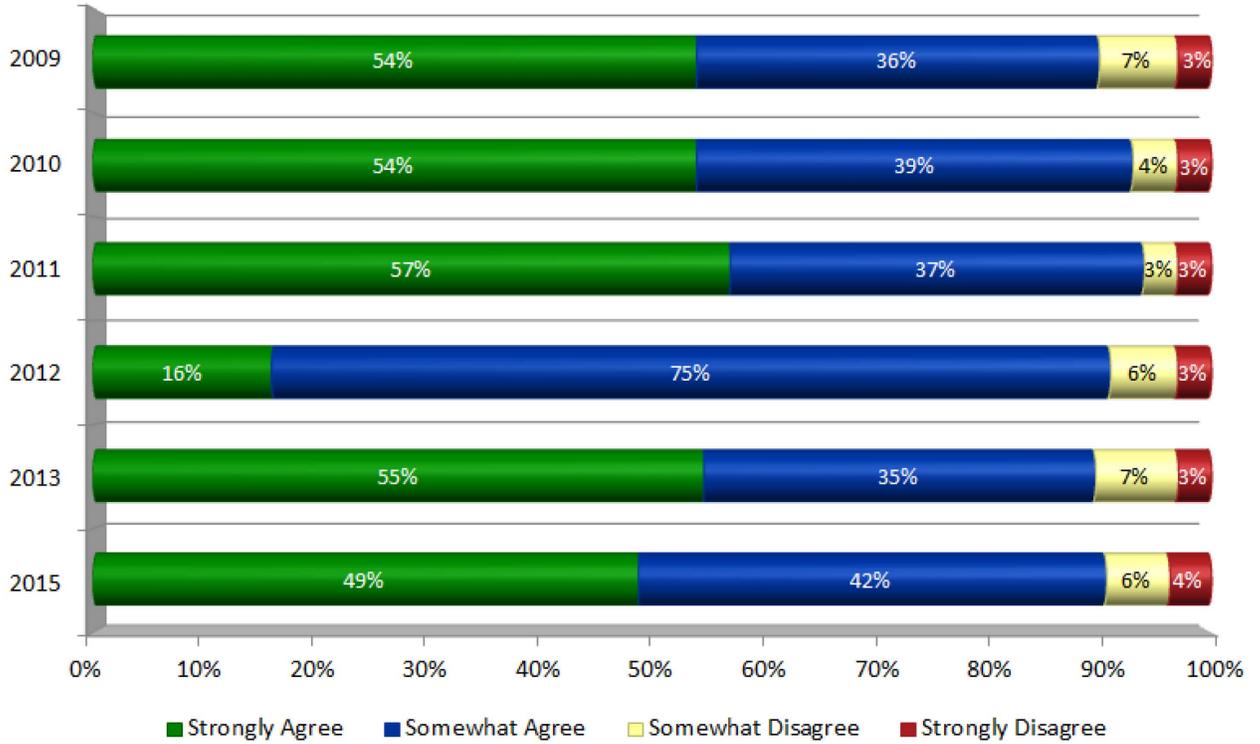


TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: NW District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: NW District

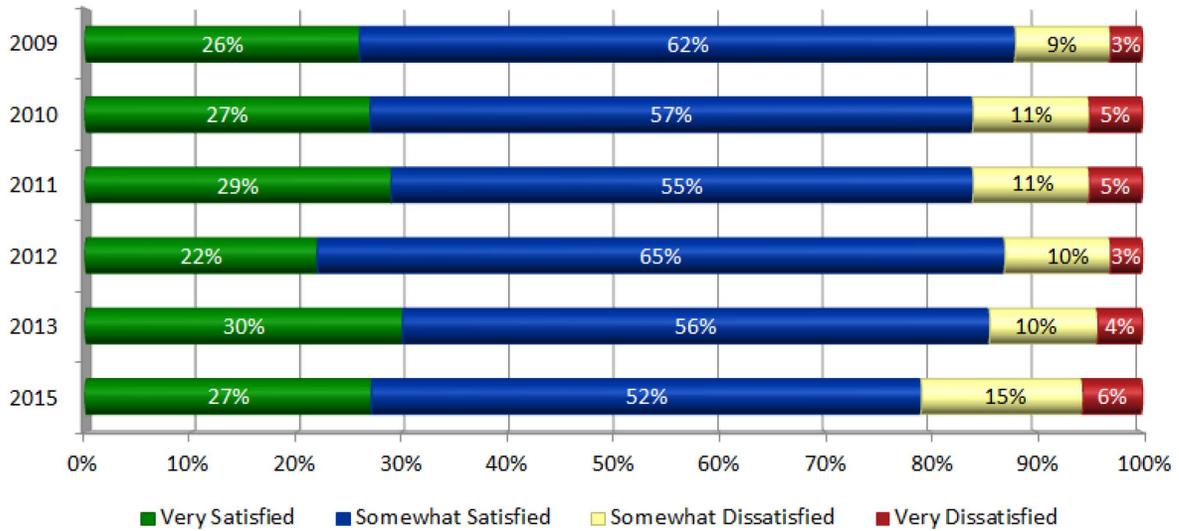
N
o
r
t
h
w
e
s
t



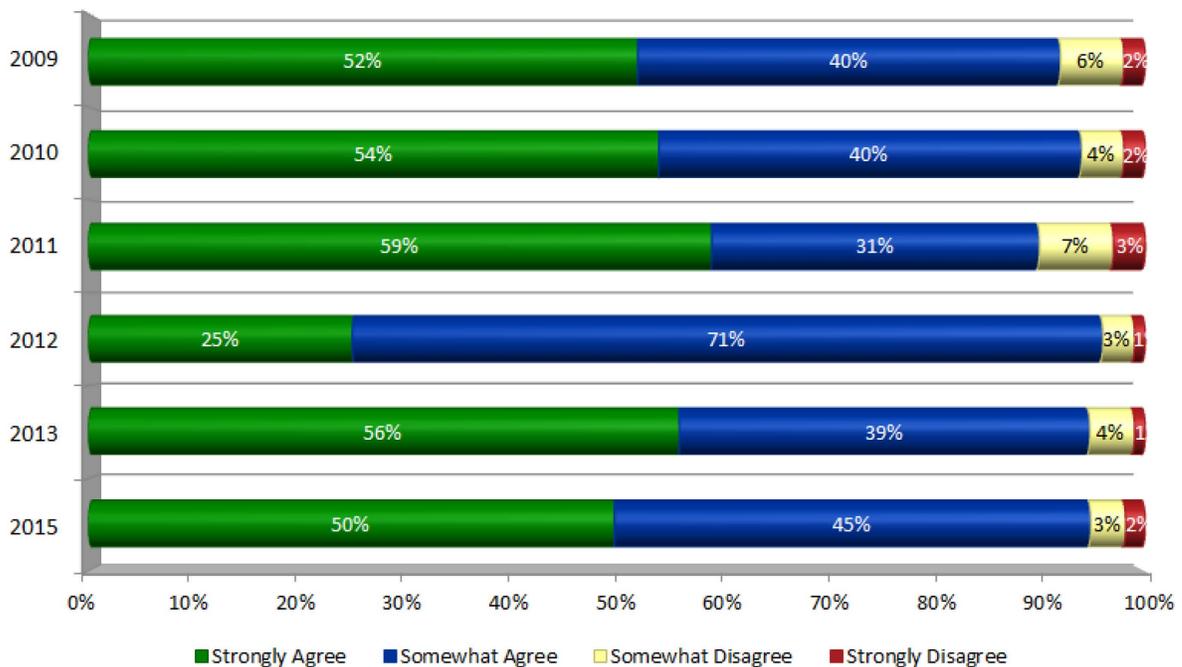
NORTHEAST DISTRICT

N
o
r
t
h
e
a
s
t

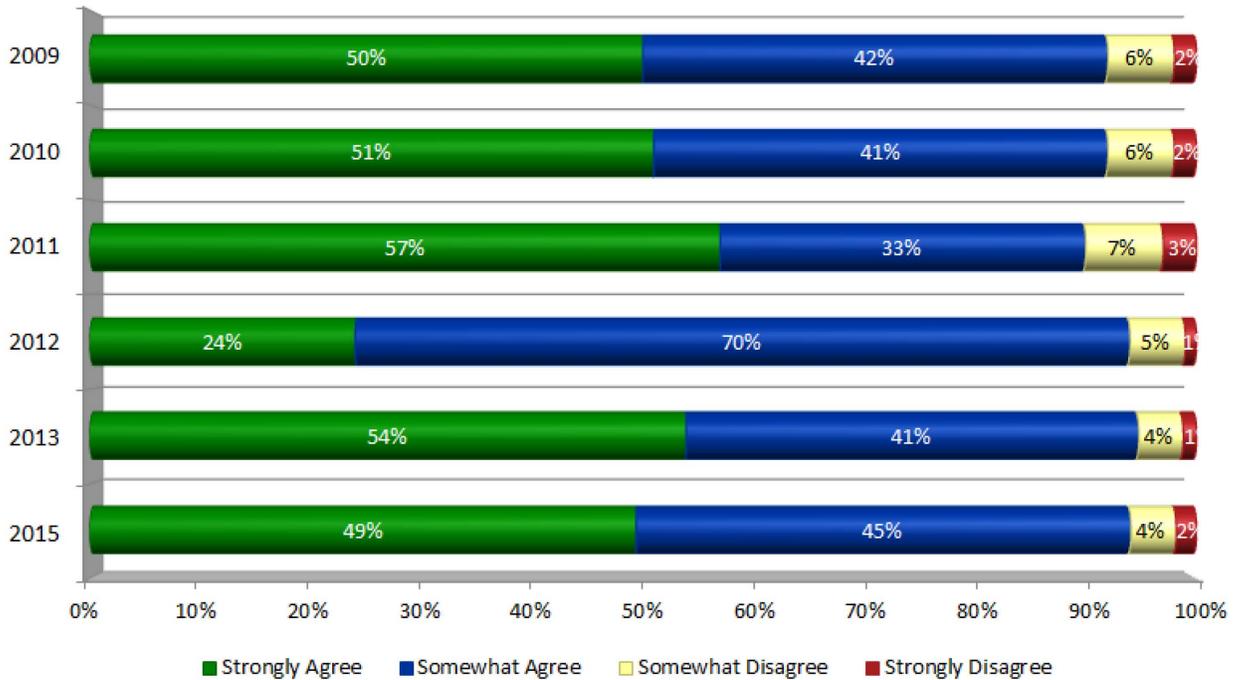
TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: NE District



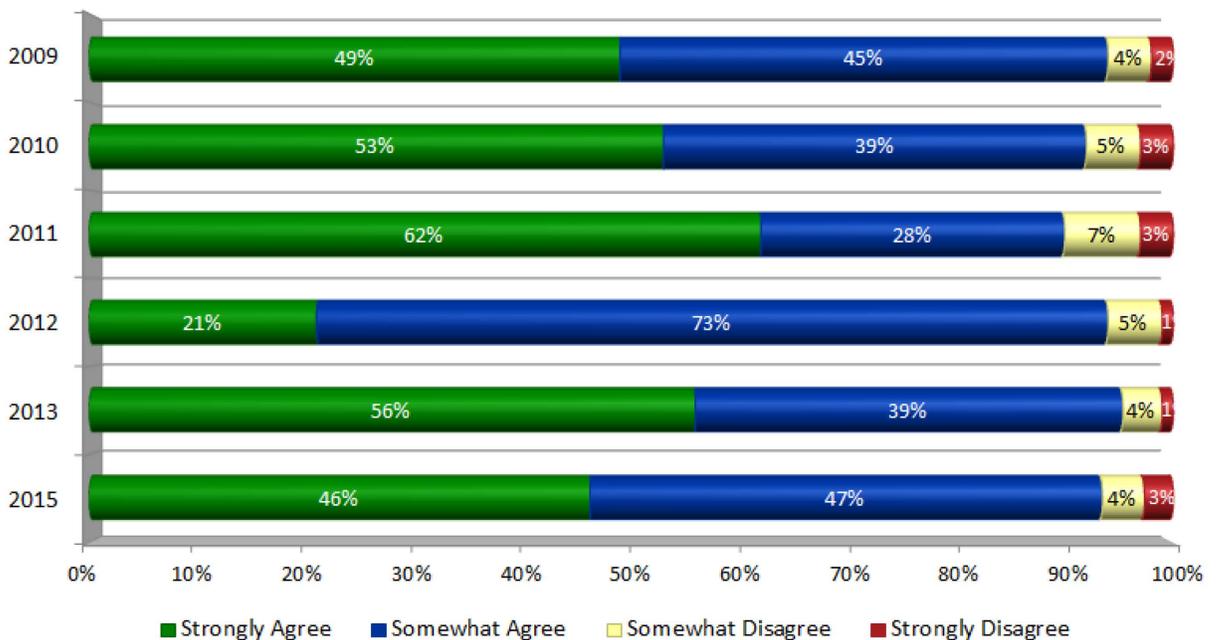
TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: NE District



TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: NE District

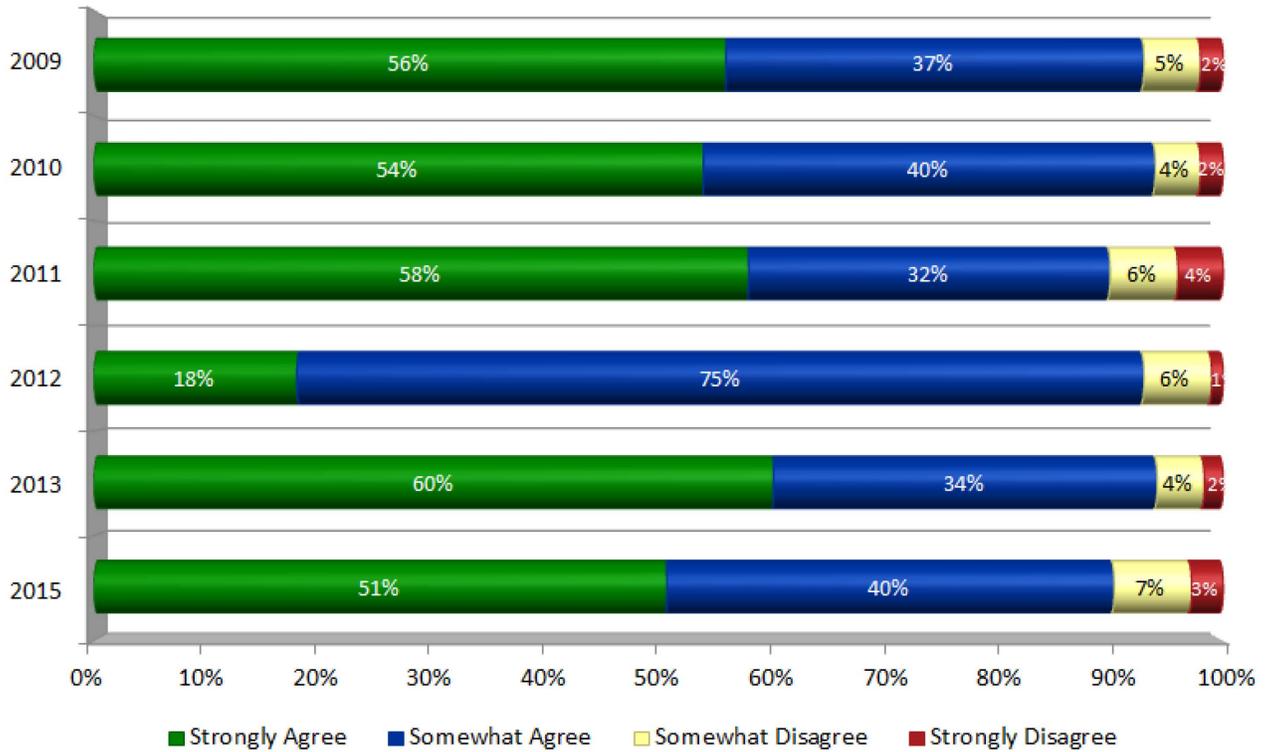


TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: NE District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: NE District

N
o
r
t
h
e
a
s
t

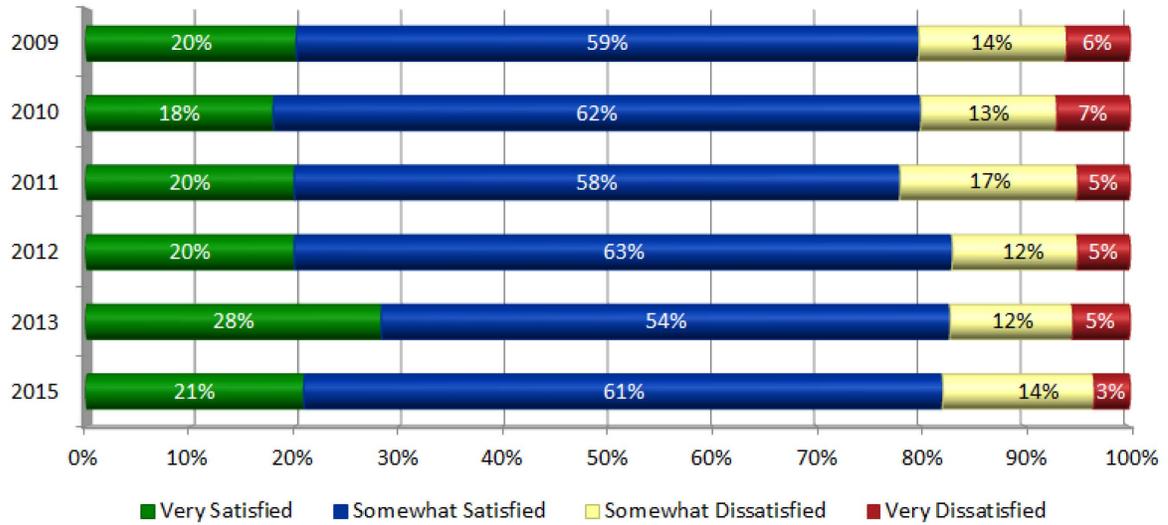


KANSAS CITY DISTRICT

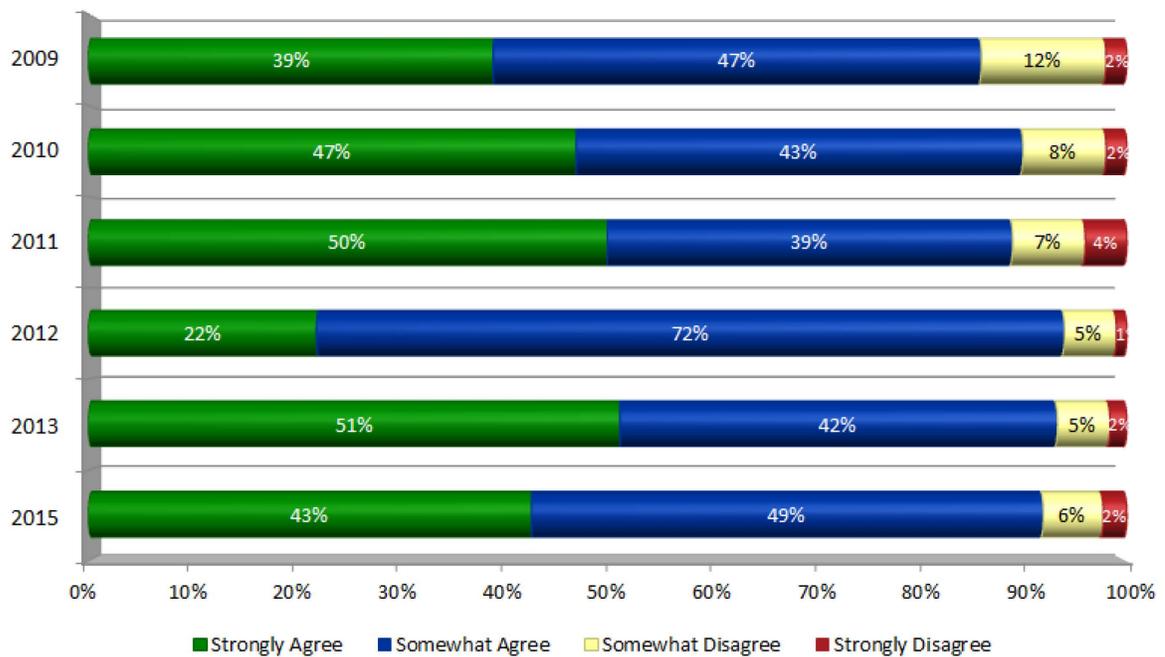
K
a
n
s
a
s

C
i
t
y

TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: KC District

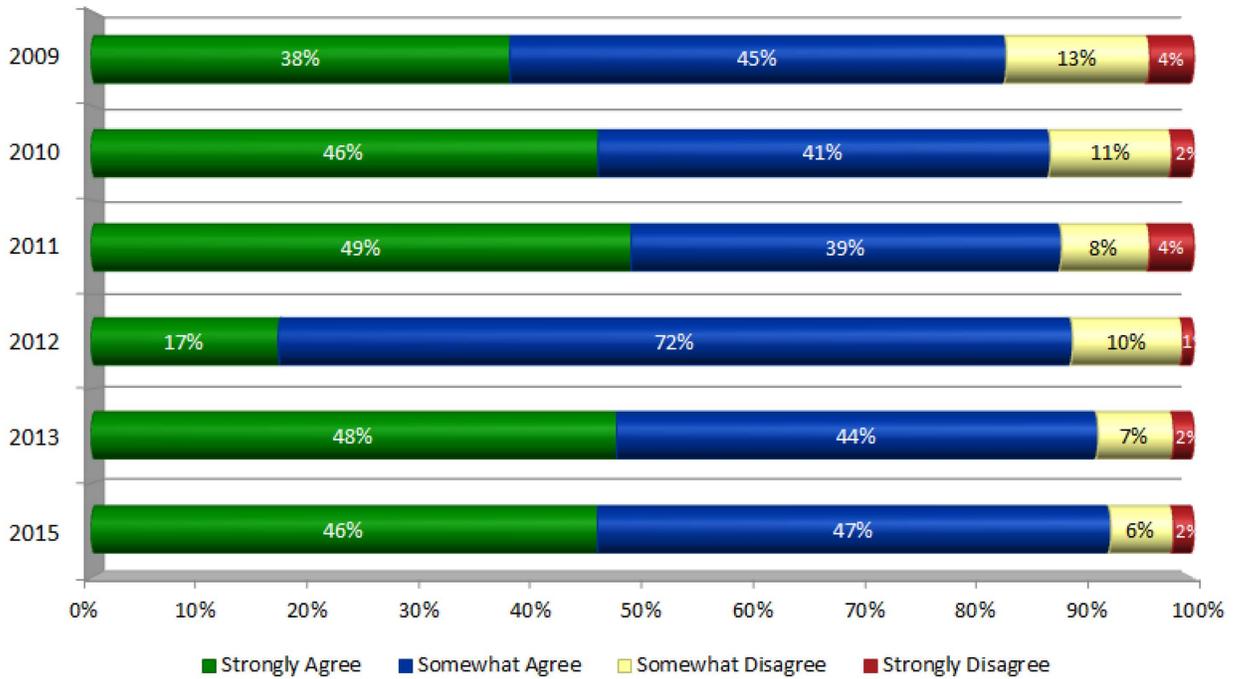


TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: KC District



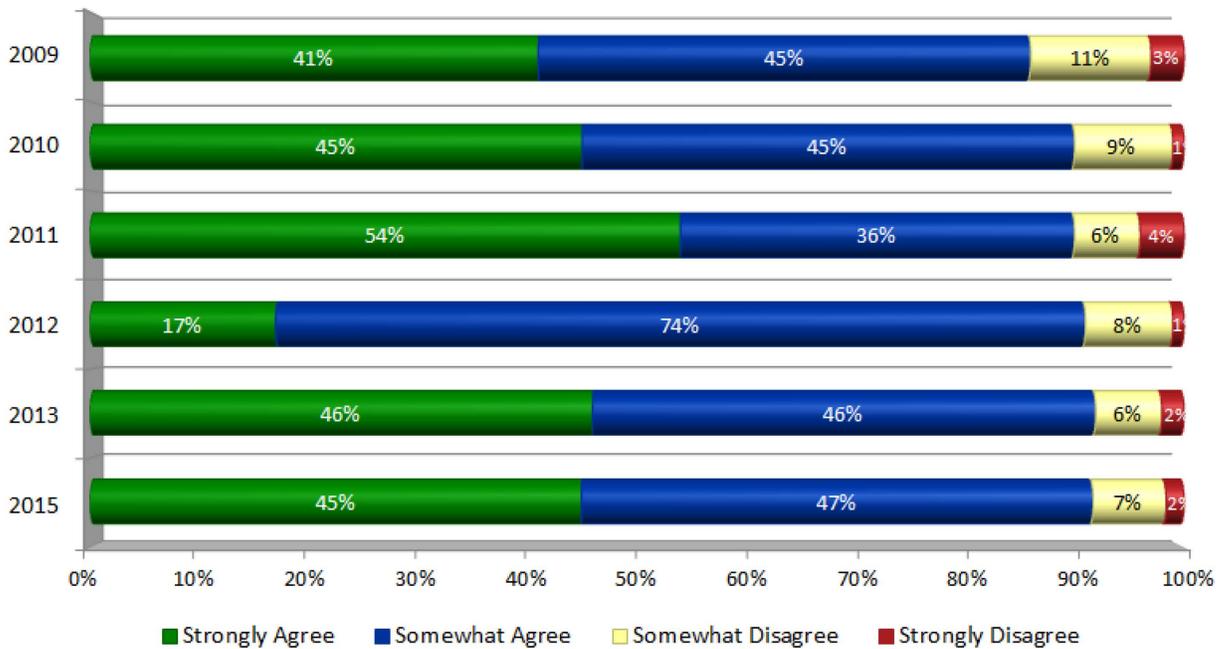
TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: KC District

K
a
n
s
a
s



TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: KC District

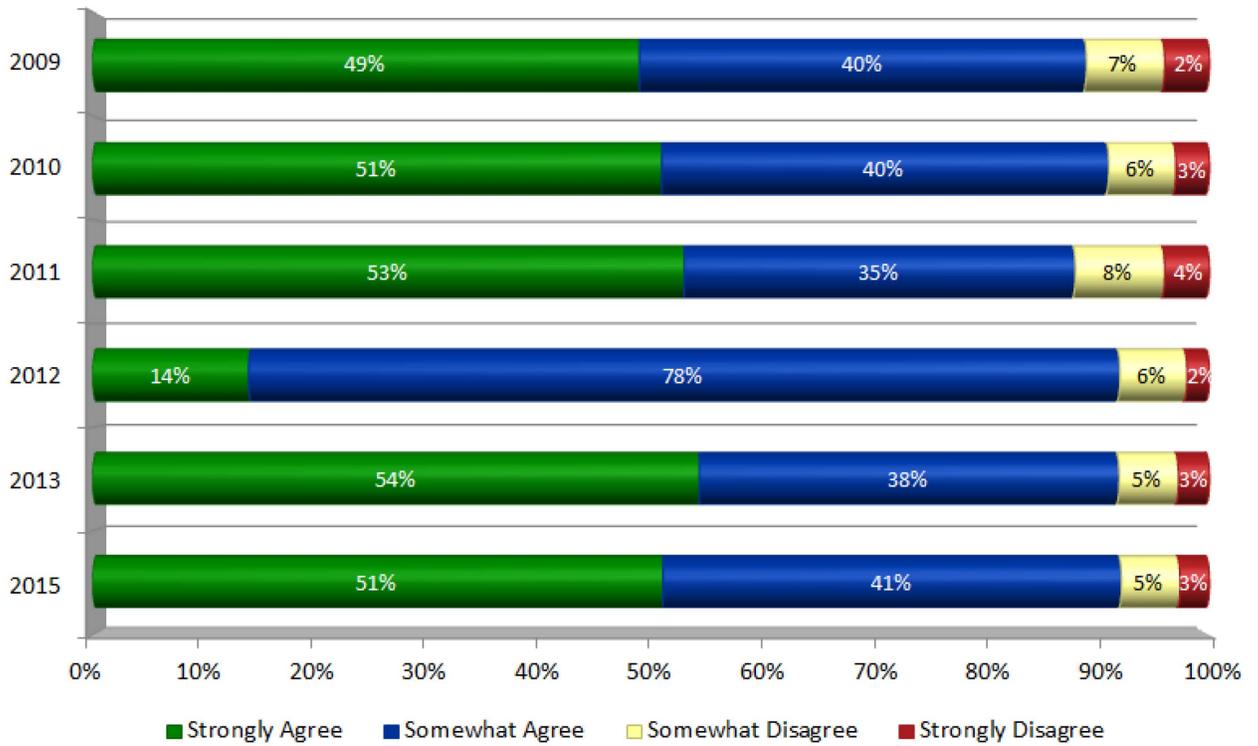
C
i
t
y



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: KC District

K
a
n
s
a
s

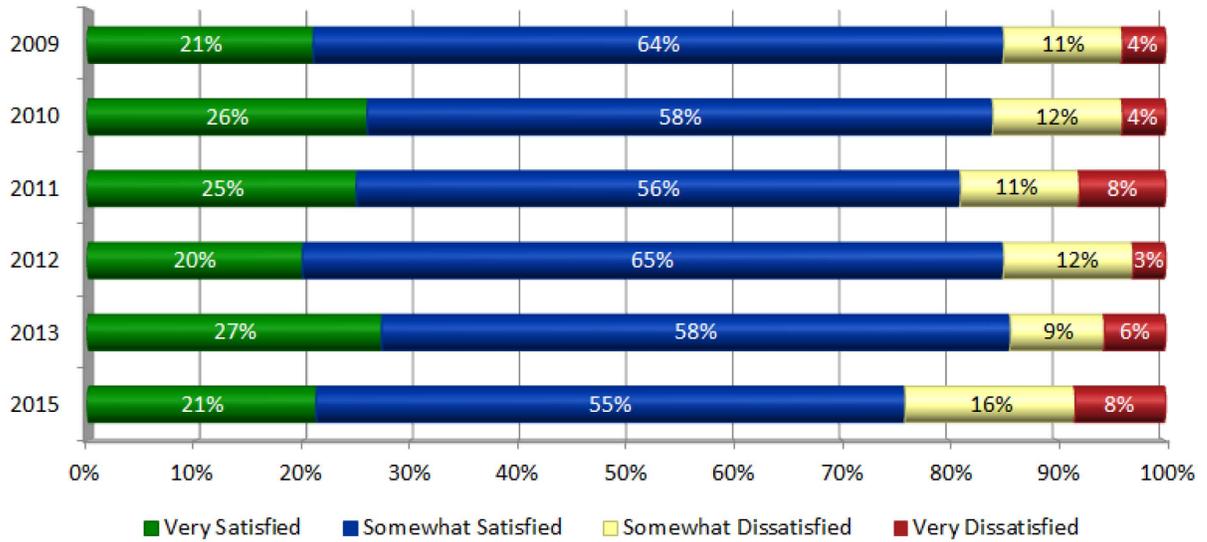
C
i
t
y



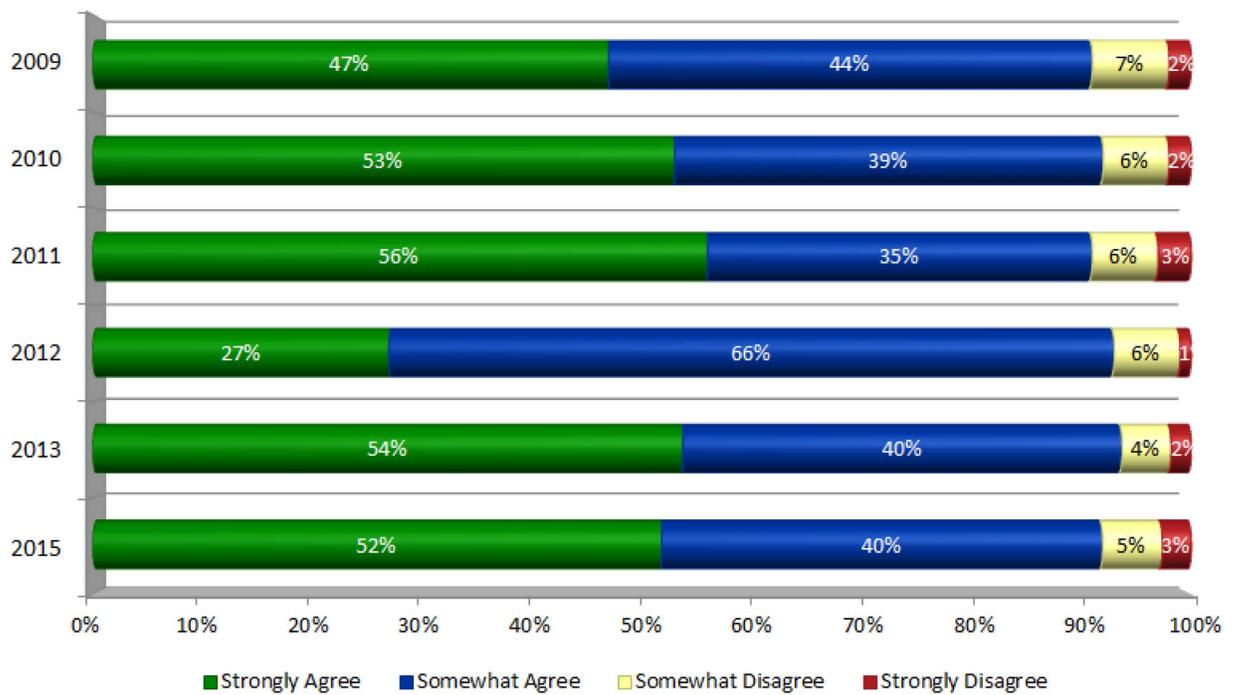
CENTRAL DISTRICT

C
e
n
t
r
a
l

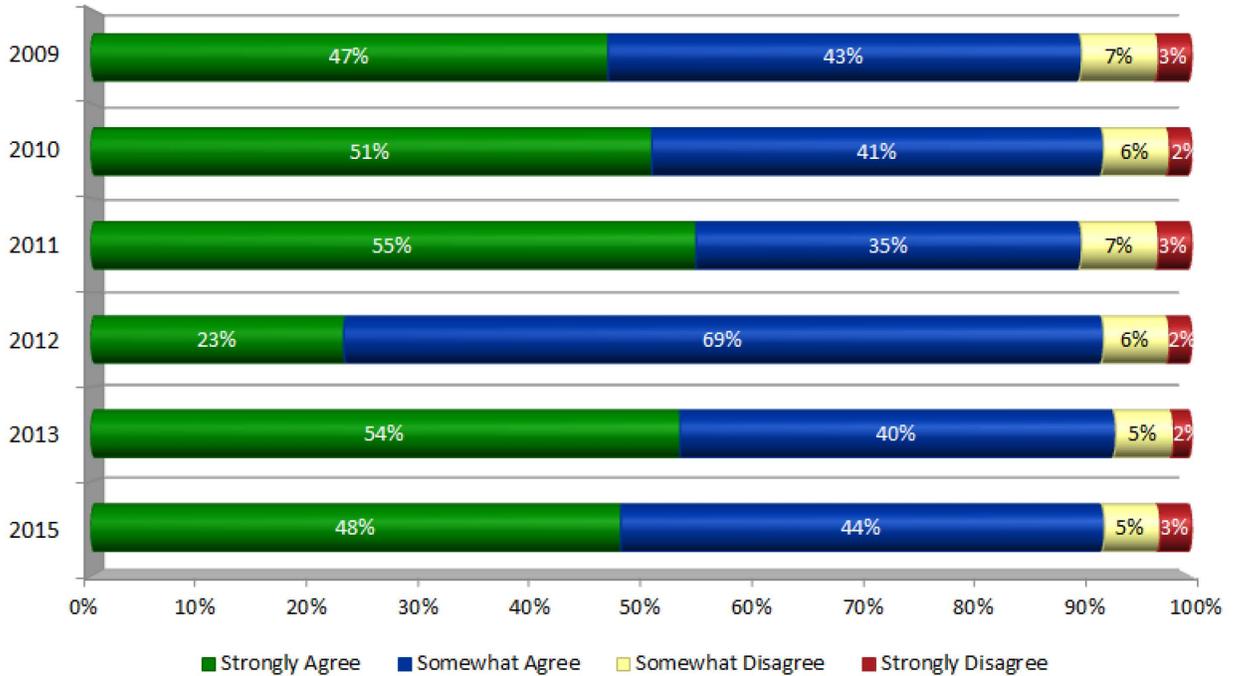
TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: Central District



TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: Central District

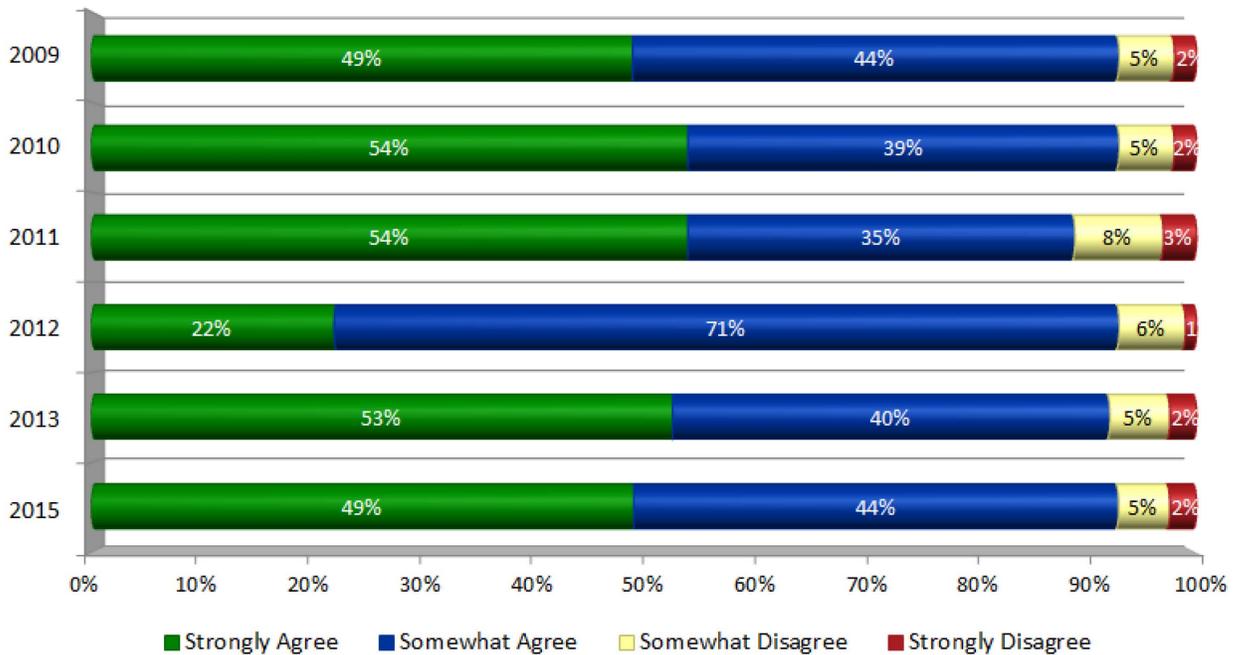


TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: Central District



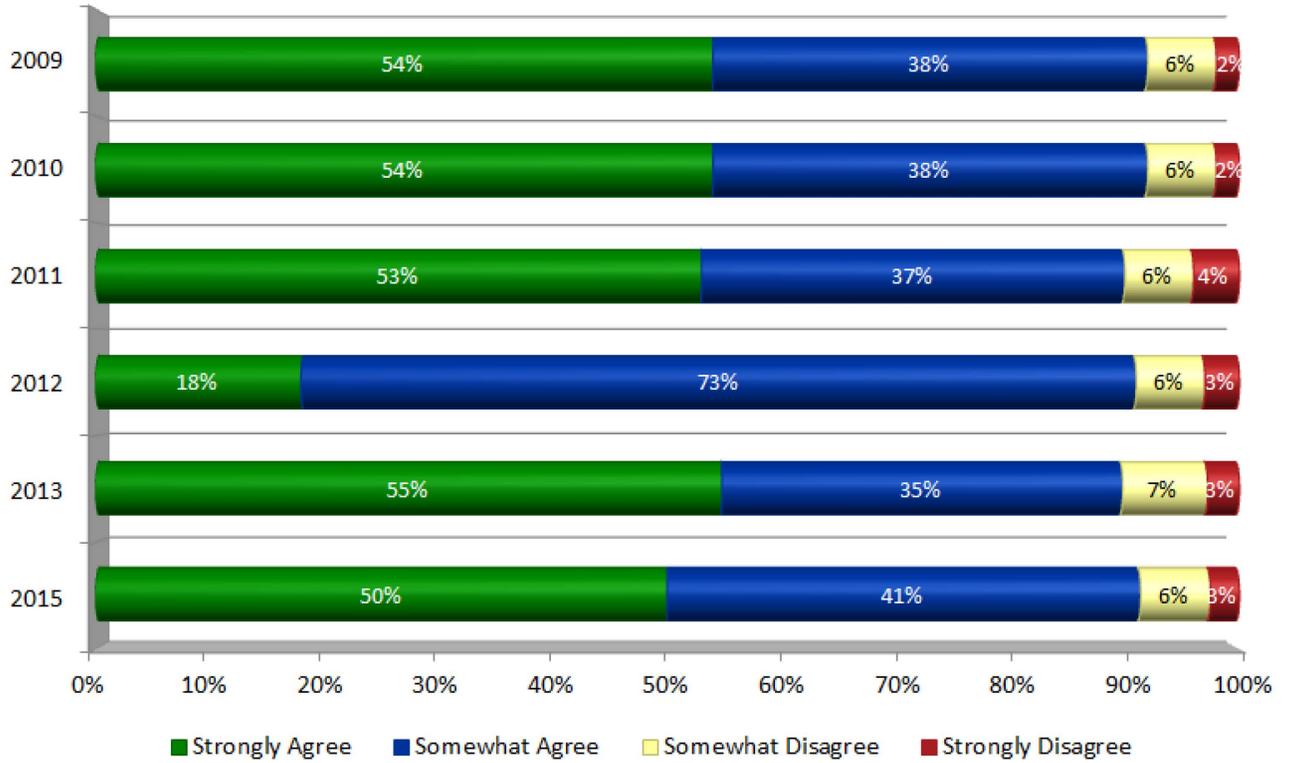
C
e
n
t
r
a
l

TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: Central District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: Central District

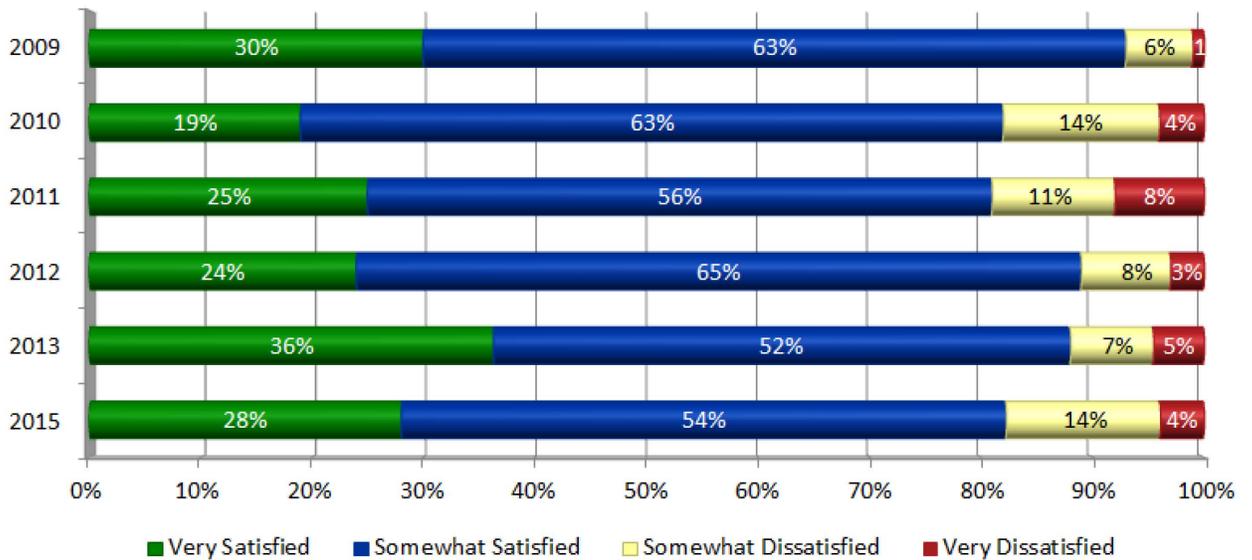
C
e
n
t
r
a
l



SAINT LOUIS DISTRICT

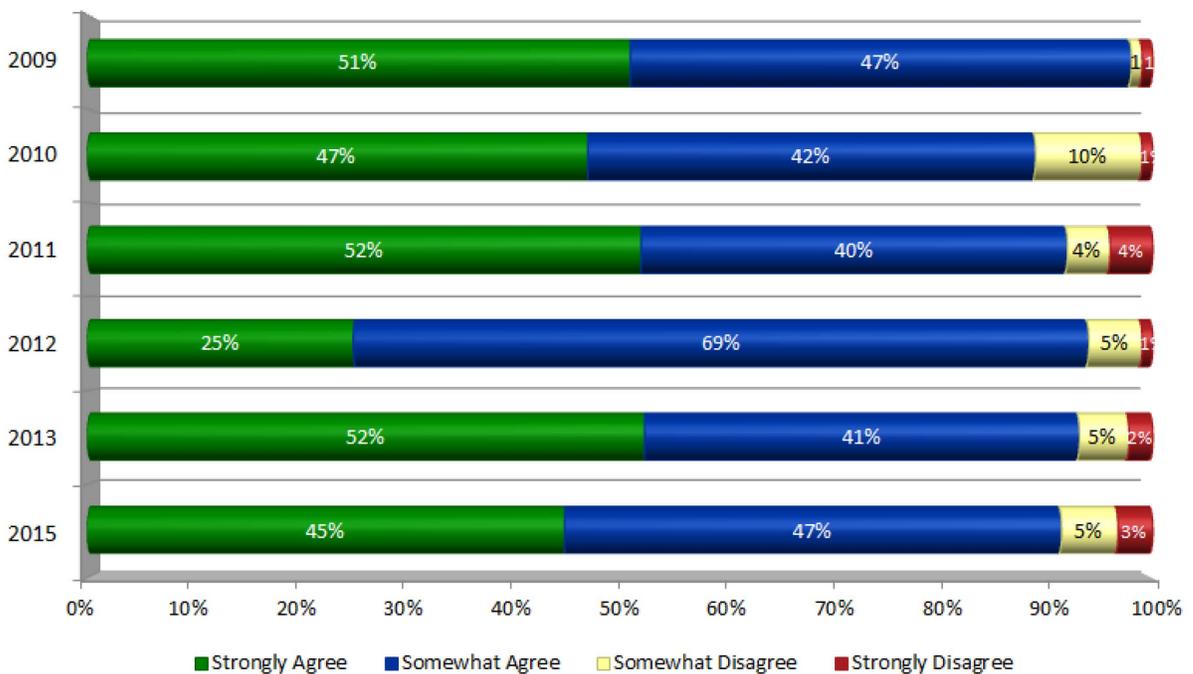
S
a
i
n
t

TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: SL District

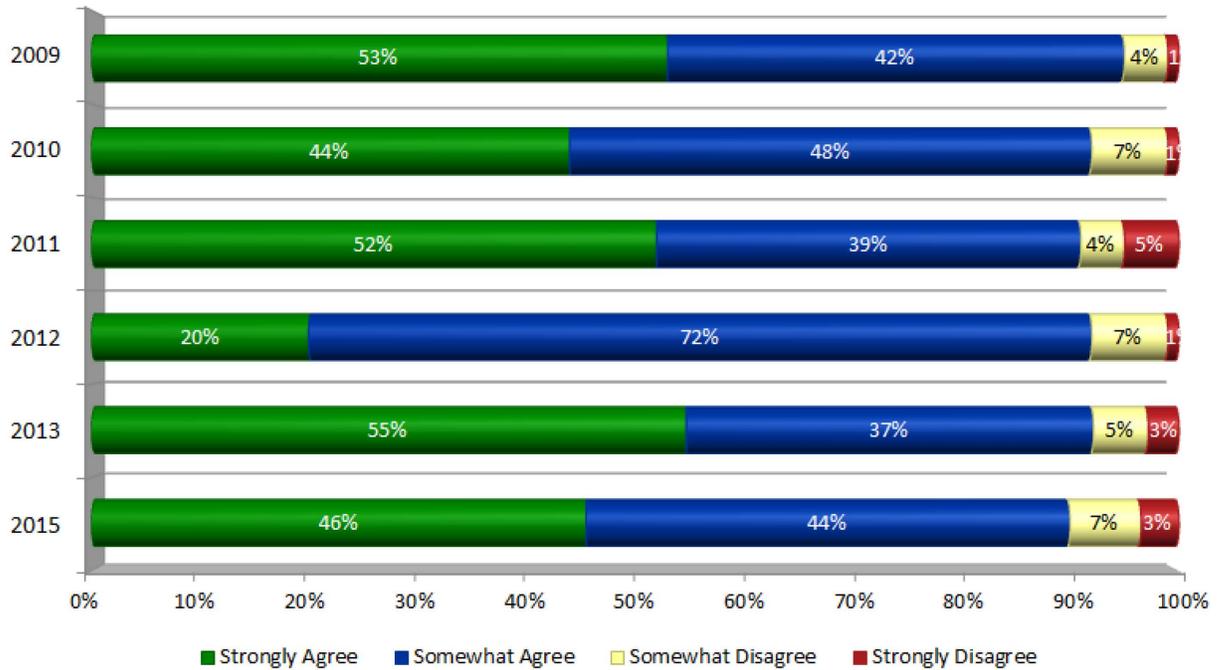


L
o
u
i
s

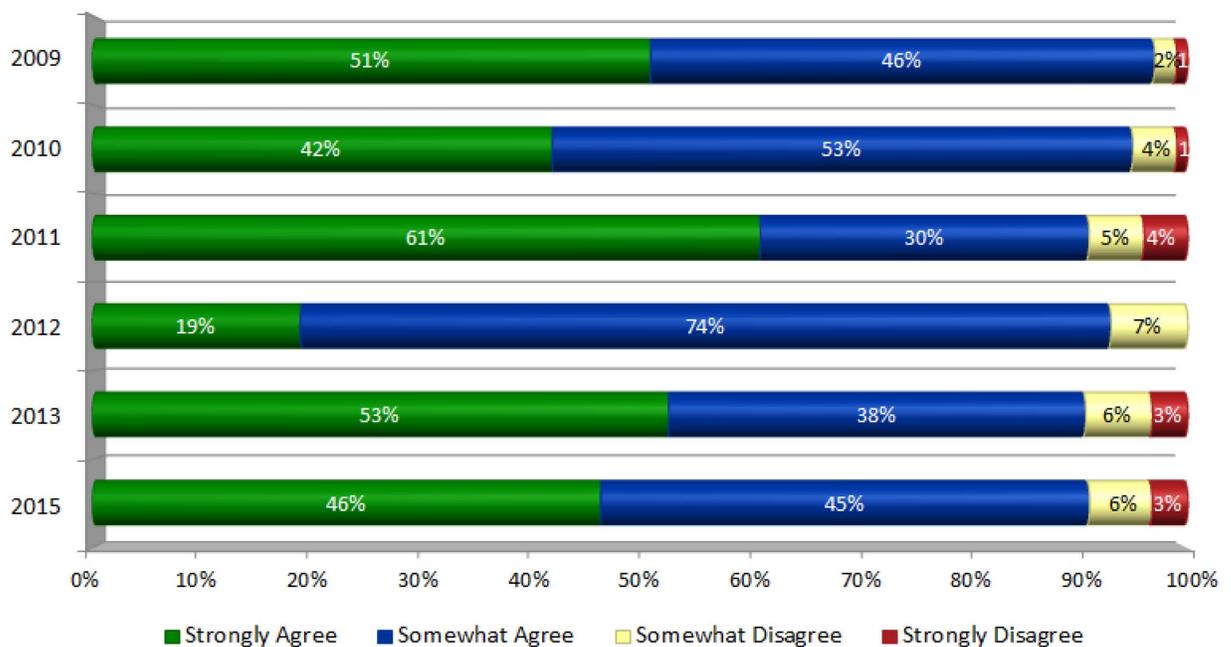
TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: SL District



TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: SL District



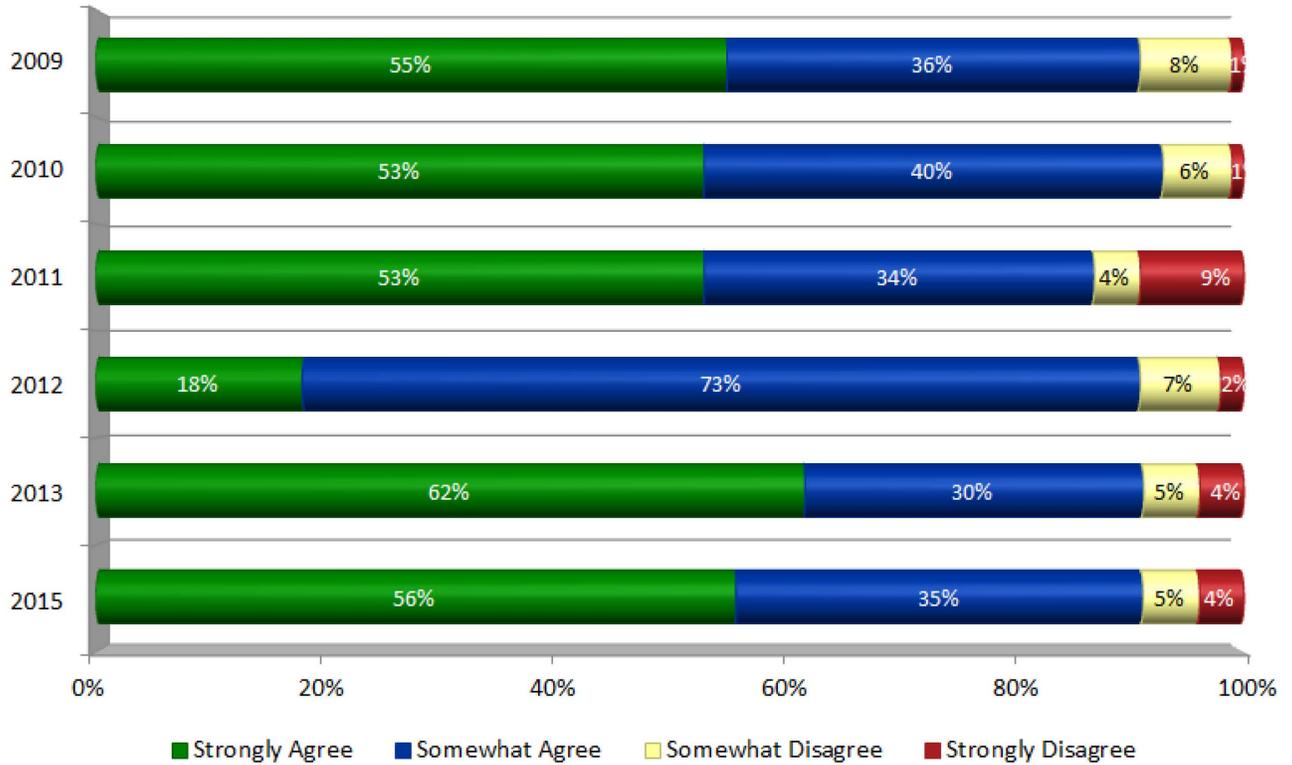
TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: SL District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: SL District

S
a
i
n
t

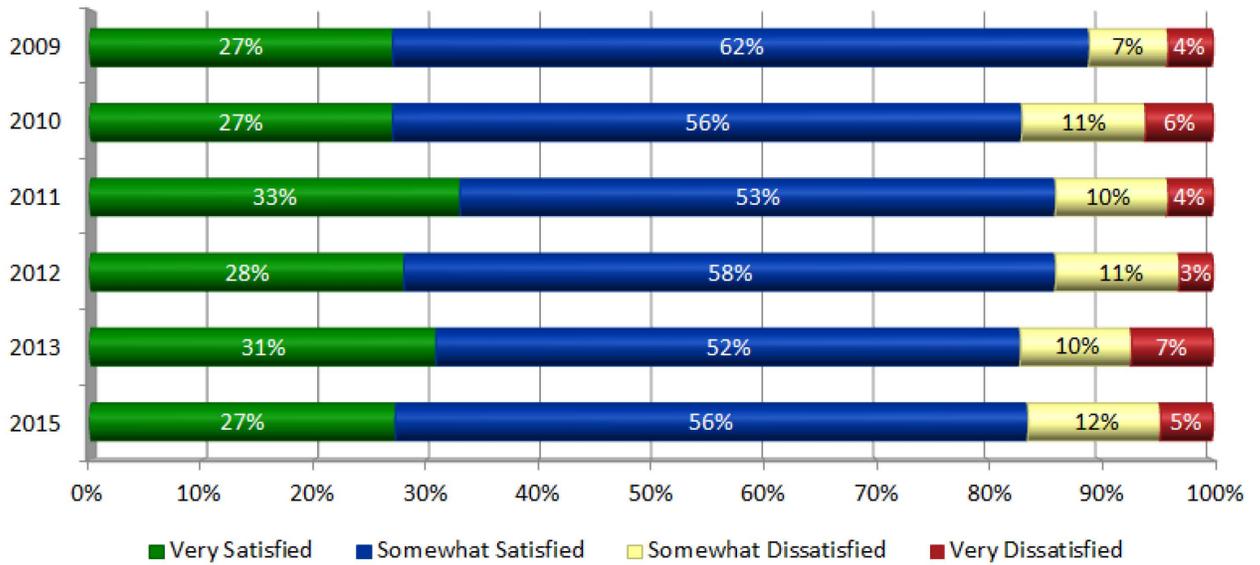
L
o
u
i
s



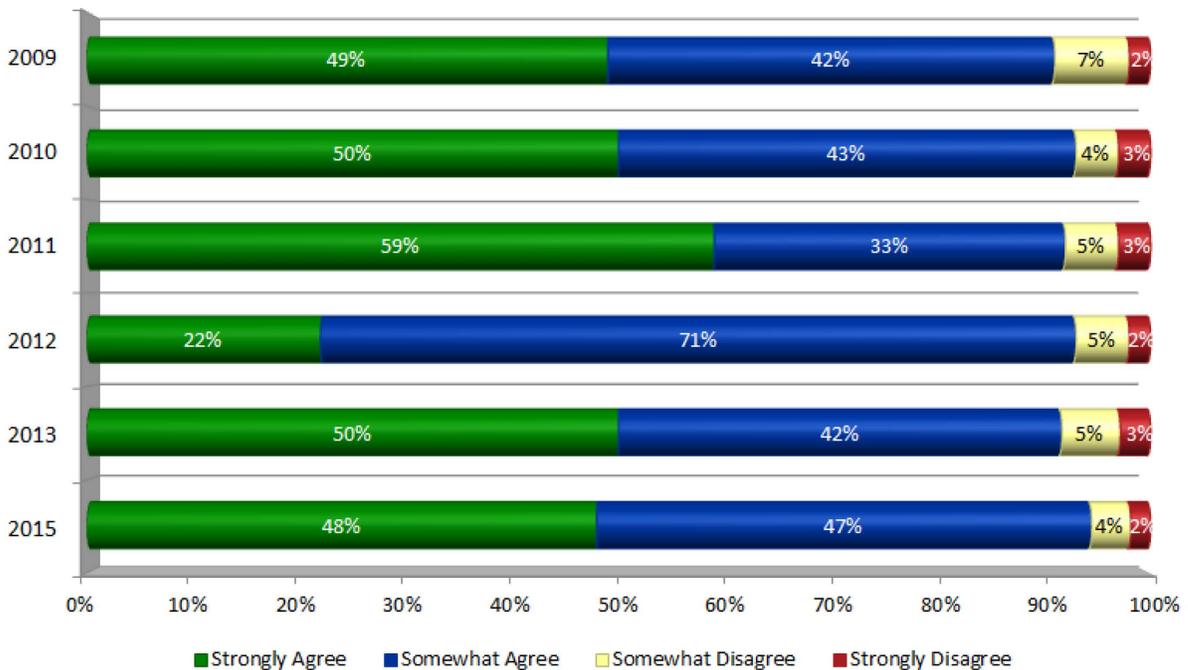
SOUTHWEST DISTRICT

S
o
u
t
h
w
e
s
t

TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: SW District

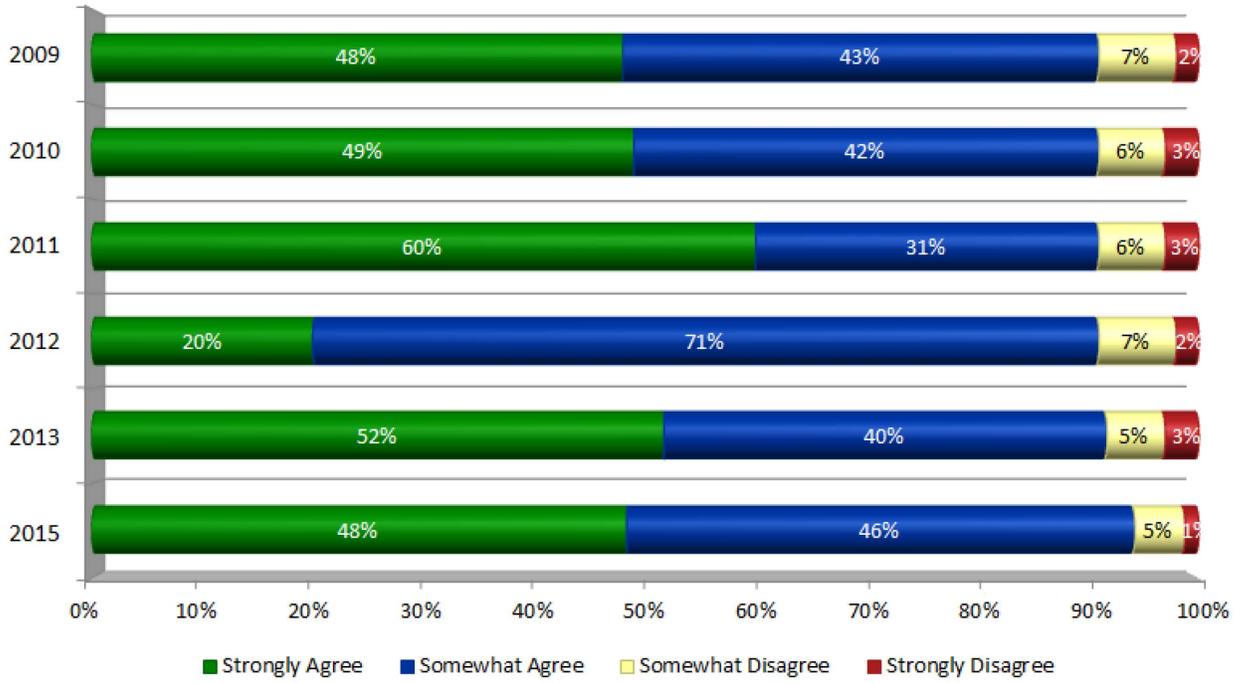


TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: SW District

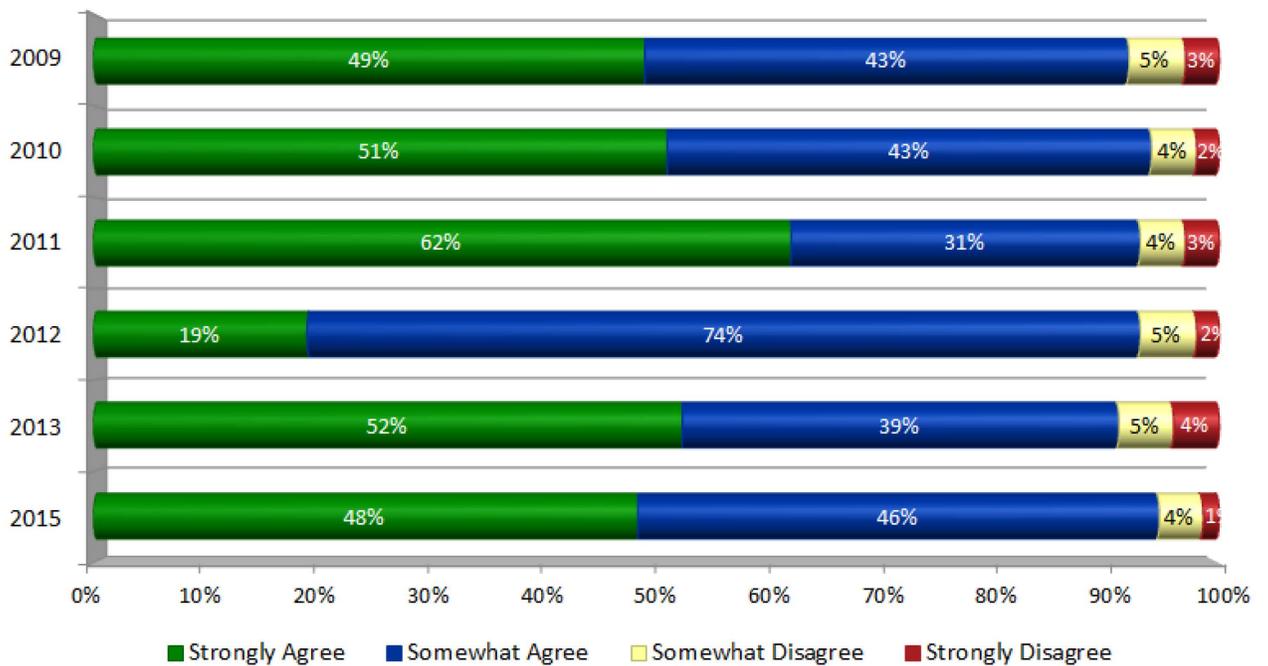


Southwest

TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: SW District

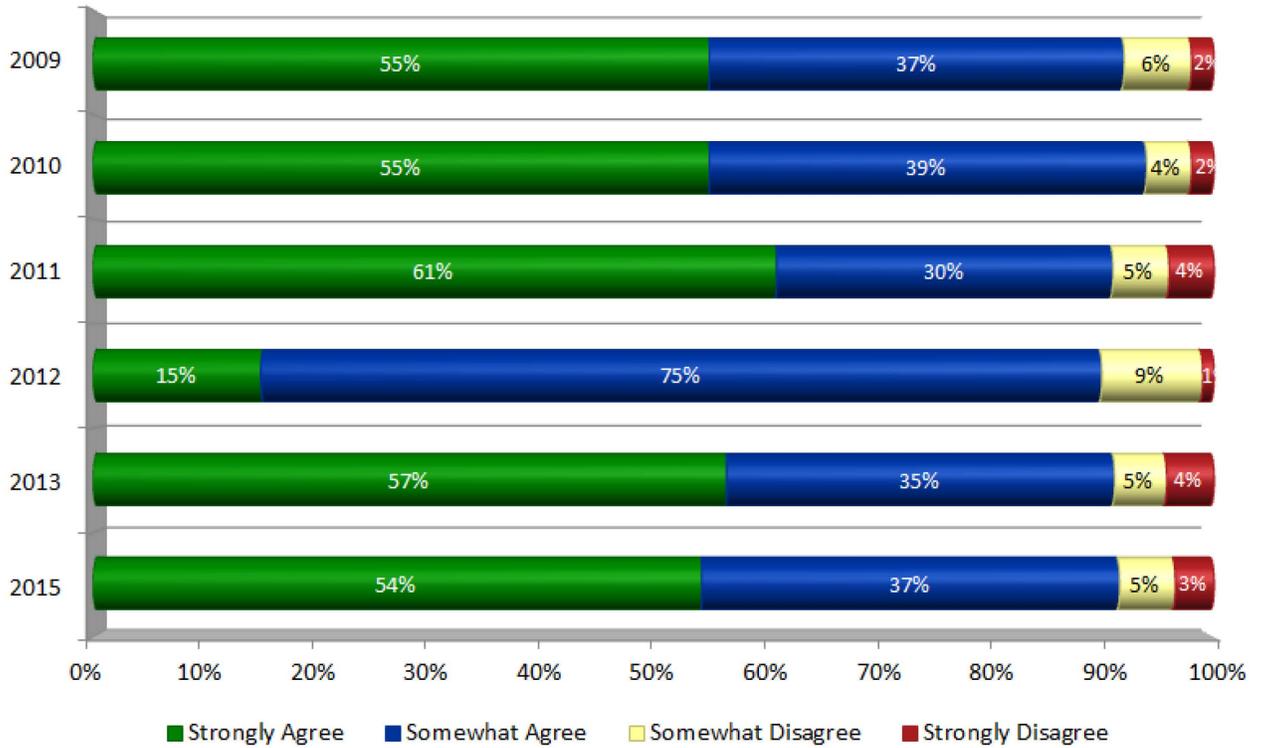


TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: SW District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: SW District

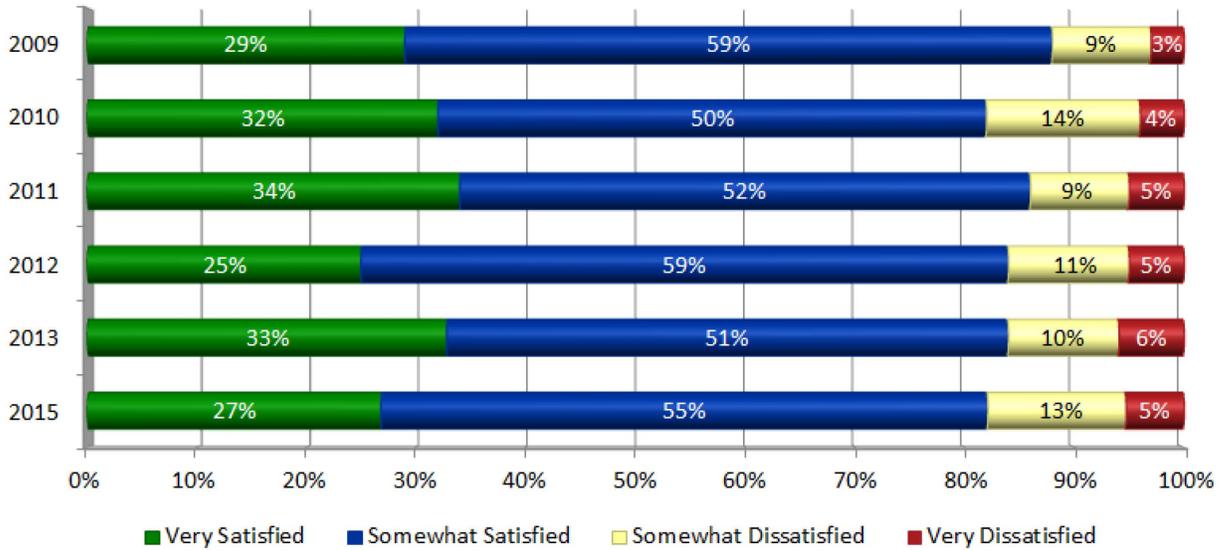
S
o
u
t
h
w
e
s
t



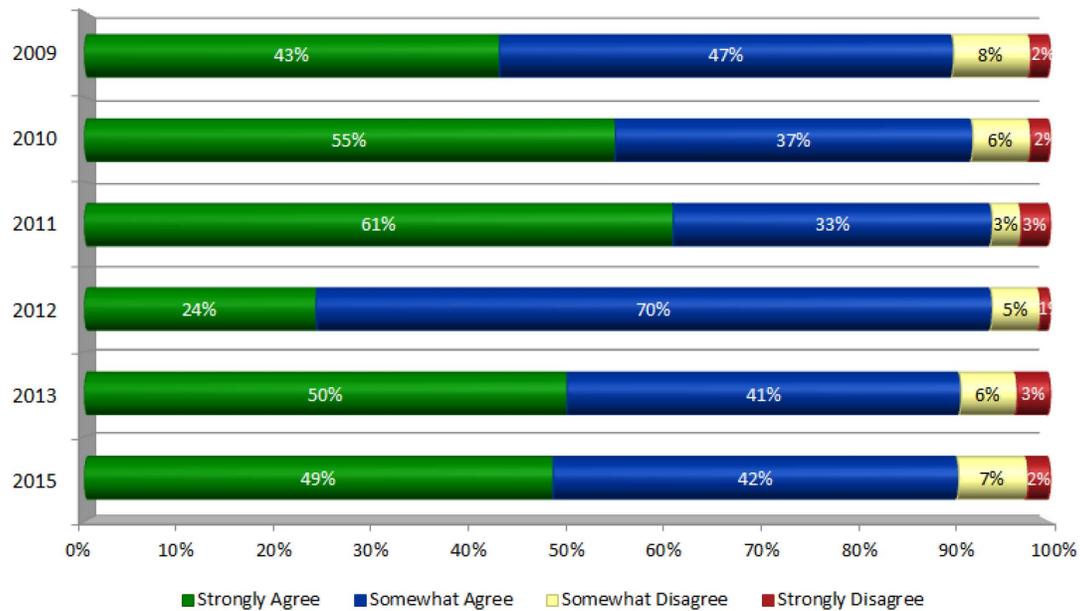
SOUTHEAST DISTRICT

S
o
u
t
h
e
a
s
t

TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing: SE District

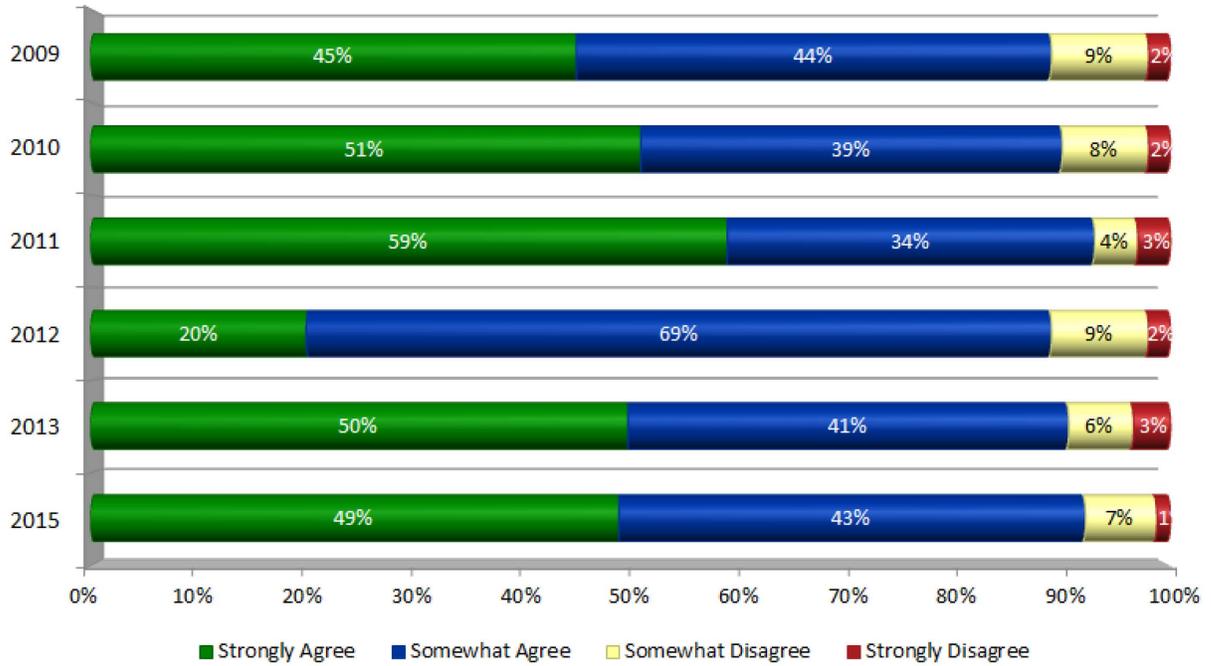


TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens: SE District

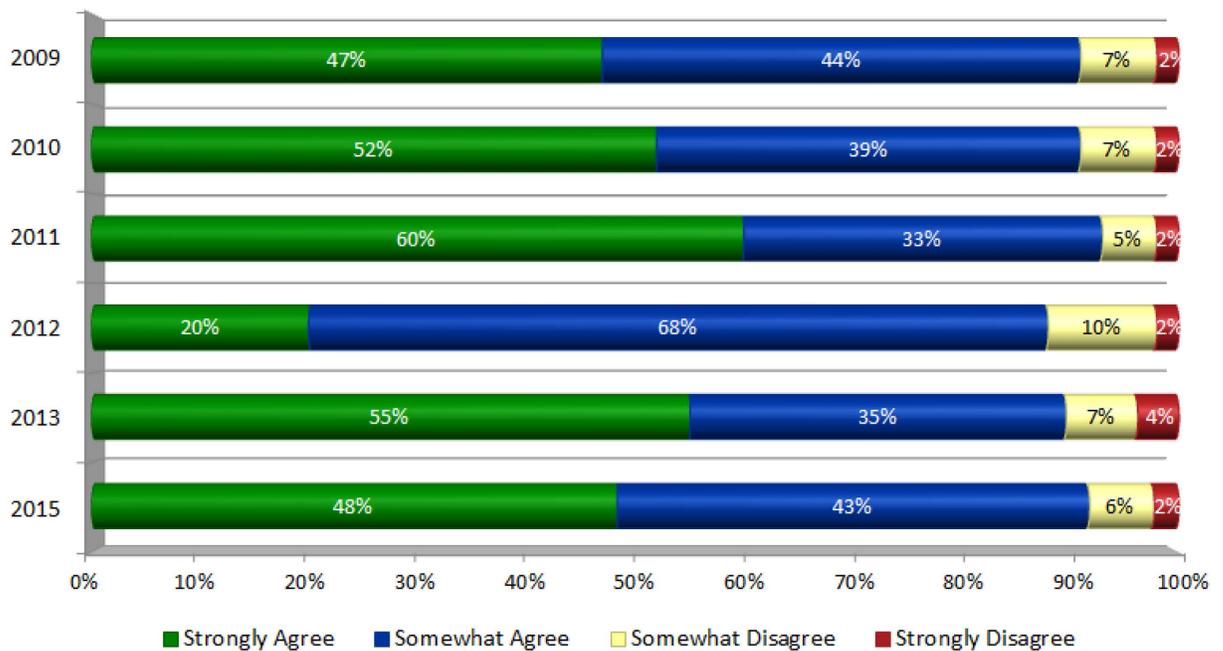


South-east

TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens: SE District



TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens: SE District



TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri: SE District

S
o
u
t
h
e
a
s
t

