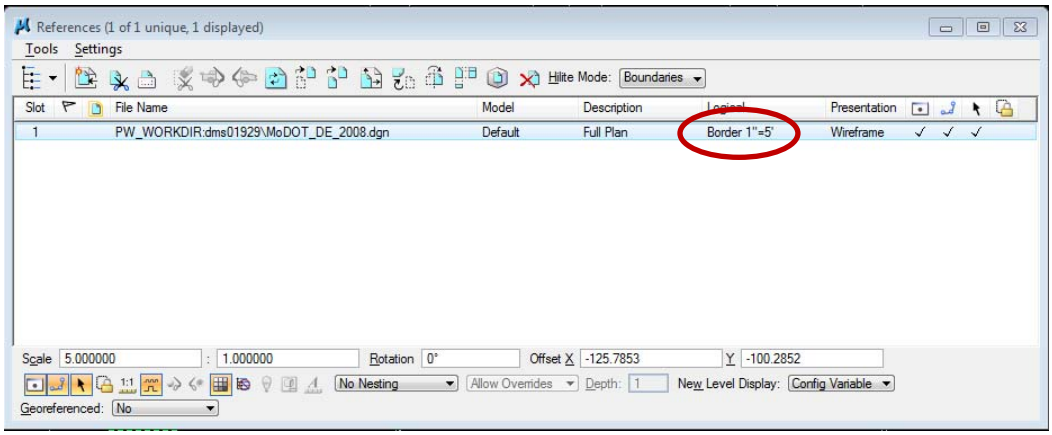
Make PDF Request - Issue With Logical Name in Border Files

There is a situation where the "Make PDF Request" routine in ProjectWise will not process some files properly.

There is an issue with the Logical Name given to the Reference file. The combination of the ' and " symbols (feet and inches) in the Logical Name causes the file to process incorrectly.

We are looking into this issue, but for now there is an easy work around.



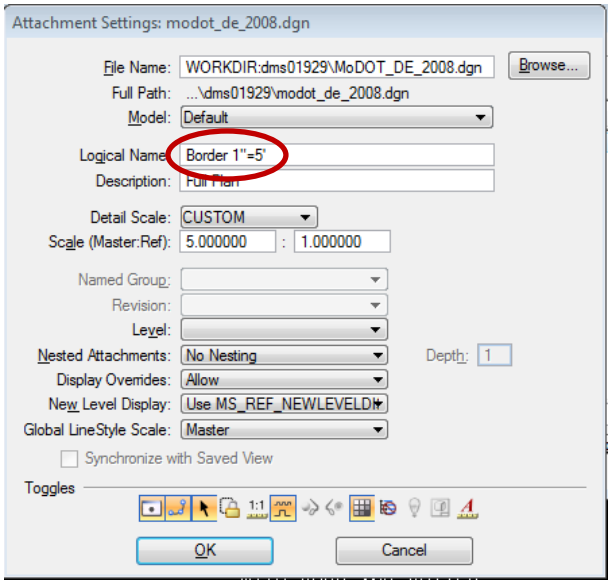
The file will not process correctly because of the Logical Name being 1"=5'.

You can either place this in the **Description** field, and delete the Logical Name, and the file will process correctly

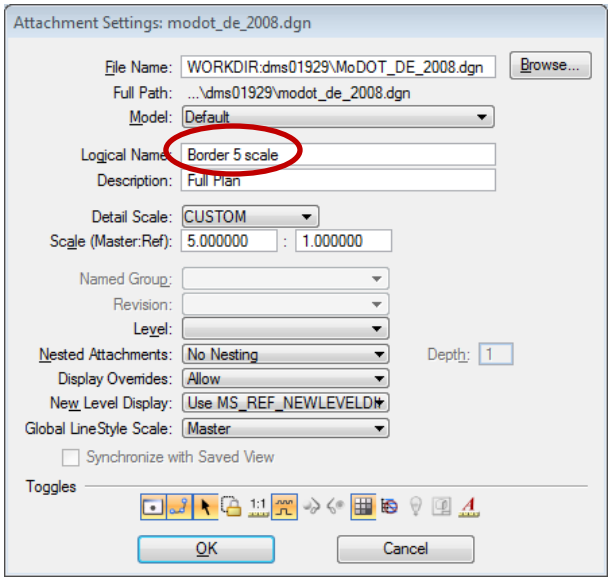
or

You can change the Logical Name to something different (possibly something similar to **border 5 scale**), or whatever may be appropriate for your situation, without the ‘ or “ symbols.

INCORRECT



CORRECT



Making sure this field is correct will result in the timely processing of our Contract Plans.